



Limited Warranty Supplement 25 year product warranty for TSM-***NEG9RH.28

To Whom it may concern,

It is hereby stated that the module of TSM-***NEG9RH.28 (power range of 450~475W) Trina Solar supplied and listed under Global Limited Warranty Sec.1) h) ii), Trina Solar warrants that for a period of twenty-five (25) years commencing on the Warranty Start Date (as defined in Global Limited Warranty Sec. 4) there will be no defects in material, workmanship or manufacture that materially impede the power generation functioning of the Products provided that such defects have been reasonably proved to be the direct and sole cause to such power underperformance of such Products. The power performance warranty maintains 30 years that specified under Global Limited Warranty Sec.3) e) i).

The Limited Product Warranty covers glass breakage provided that there was no external cause of breakage (i.e. only breakage caused by the glass itself or the module is covered).

Any deterioration in the appearance of the Products (including, without limitation, any scratches, stains, mechanical wear, rust, mold, deformation or discoloration) or any other changes to the Products which occur after delivery (Incoterms 2020) to the Buyer, do not constitute a defect under the Limited Product Warranty.

This Limited Warranty Supplement only applies to the TSM-***NEG9RH.28 Products that are delivered after 1st Sept, 2025 (incoterm 2020) and installed within Australia/New Zealand.

For the purpose of customer-benefit protection, any operation such as packing/unpacking, loading/unloading, transportation, storage, installation, use, operation or maintenance must comply with the requirements of Trina Solar' latest version of user manual and other official documents. Any other warranty terms not mentioned in this supplement shall be subject to the latest version of Global Limited Warranty.

(Website: <https://www.trinasolar.com/resources/downloads>).

Yours Sincerely,

Global Product Strategy & Marketing Management: _____

Global Customer Service: _____

Signature Date: _____

